

# MEDICAL STAFF SERVICES NEWSLETTER

2018



May & June 2018



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Comings and Goings

### FORWARD THINKING

From the Chief Medical Officer

### DID YOU KNOW...

Upcoming events and information

### MIDLAND QUALITY ALLIANCE

Introductions and Information



## Go live – June 1<sup>st</sup>

Core Action Value # 5  
**PERSEVERANCE**



Every magnificent accomplishment was once the “impossible” dream of a dreamer who simply refused to quit when the going got tough. If courage is decision, perseverance is making that decision day after day after day.

## Welcome New Provider

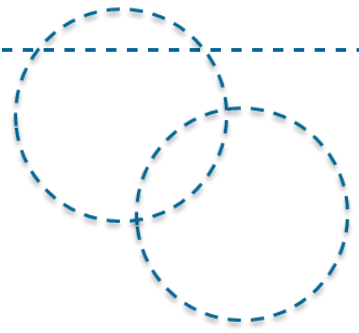
Lori Brown, FNP    Pediatrics





# forward thinking

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## Midland Health Medication Reconciliation Process with Beacon:

After much discussion and research regarding best practice the requirement for medication reconciliation at admission, transfer in status (from a unit to another unit) and at final disposition was agreed upon. The physician of record is the responsible party.

### The Reason:

There have been numerous occurrences of transferred and discharged patient being harmed by incomplete medication lists following them. Cases where medications should have been stopped or needed to be started, but the medication reconciliation was not performed. One of the reasons we went with the Cerner platform was to enhance collaboration and communication amongst providers and across the continuum of care. The ability to easily and accurately assure medication lists move with the patient from service to service and location to location is one of the major benefits to quality and safety we experience with the new EMR.

### The How:

If you have seen the medication reconciliation process within Cerner, it is extremely easy to perform. As long as the provider knows which medications need to be continued and stopped, the process takes less than a minute. Simply Click **Green** tab for continue or **Red** tab to stop. It is not laborious as with Carevue.

### Concerns Raised:

1. What about when a provider does not have access to a computer? Will the discharge be delayed when the provider has to complete the Med Rec?

**Answer:** As long as the provider anticipates the timing of a discharge, the Med Rec can be completed in advance; as long as the medication reconciliation has been signed off upon, when the discharge is ready, the nurse may act upon it.

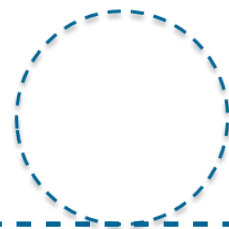
2. Why can't we have a button like with Carevue that says, "Resume all previous medications"? I don't want the liability of starting previous medications, I don't manage the diabetes or (fill in the blank).

**Answer:** Whether one clicks the specific medications or states "resume prior medications" the liability is the same; one is taking ownership for restarting all the prescriptions.

Change is frequently hard, but once adopted we often wonder why we didn't make the move much sooner. I believe this will fall into that category.

I have been creating my favorites with the help of the Cumberland team. Cerner is a significant step forward- much more efficient to work within. It looks very different and the work flows are different than our current EMR. It will take some time to learn, but it is definitely an improvement. Please embrace it.





**Automatic substitution of some Statin Medications will begin with Cerner:**

Cerner has a drug therapeutic interchange tool that will automatically change a patient's home statin to one of our formulary statins, atorvastatin or pravastatin, for the duration of the admission. This policy has gone through the necessary channels for approval, i.e. P&T and Med Exec, but we were waiting on a more robust EHR to avoid issues with the interchange before implementation. This policy has been built into Cerner and will be active when it goes live.



For additional information please reach out to  
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# BEACON NEWS

[Beacon.Project.Communications@midlandhealth.org](mailto:Beacon.Project.Communications@midlandhealth.org)

[midlandhealth/beacon.org](http://midlandhealth/beacon.org)



## **Beacon End User Training – (April 23 – June 1)**

Refer to NetLearning for all course descriptions and schedules. Department directors and/or clinical managers must log into NetLearning and register all employees into Beacon role-specific training.

## **Beacon Provider Drop-in**

Beacon Physician Advisor Dr. Wale Abolarin will be available to answer all Cerner questions as well as provide one on one system demonstrations.

## **Favorites Fair**

Events for all providers to create and customize various types lists (e.g. patient list), personalize texts and set-up Message Center proxies and pools if needed. The Favorites Fair also allows providers to validate Beacon access and security. Favorites Fair will be held two weeks prior to June 1 go-live.





# Did You Know.....

*If you would like to receive further details on the following please contact 221-4257 or email [Chery.craig@midlandhealth.org](mailto:Chery.craig@midlandhealth.org)*

## **Deficiency Notifications**

- You will receive anticipated notifications on History and Physicals upon admitting a patient and Discharge Summary upon discharge of a patient.
- Deficient document notification will populate in your Message Center Inbox under Documents.

## **Coding Queries in Beacon**

- Coding Queries will populate in your Message Center Inbox under Documents.
- All coding queries will have a leading "AA" followed by coding query verbiage to allow you to easily sort through your documents.

## **Dragon Medical Advisor**

- Dragon Medical Advisor (DMA) can be accessed via the Dragon Medical One Dictation Bar.
- DMA helps you to better document the quality of patient care delivered.
- DMA proposes more specific terms where diagnosis specificity is lacking.
- DMA assists in avoiding coding queries before they happen.

***If you would like to receive a laminated transcription instruction card or packet card or received detailed instruction on creating an auto-text for Dragon One please contact 221-1884.***

## **Dragon One**

- With Dragon One you will be able to use PowerMic or PowerMic Application on your mobile device to complete your documentation.
- Once installed on your mobile device, you will open the mobile application, place the cursor where you want speech-recognized text to appear, and start dictating directly into Beacon.

## **Transcription**

- Traditional transcription will still be available in Beacon. You will use your current processes for calling the transcription line.